



**HUMANE
RESCUE
ALLIANCE**

Animals. People. Community.



COMPLIMENTARY BEHAVIORAL SUPPORT FOR ADOPTERS

Telephone and Email

As a service to our adopters and to make sure your newest family members are doing well in your home, we provide free phone and email support. Our knowledgeable staff are happy to answer any questions you may have and can offer guidance for working with your new pet. Please call us at 202-375-7744 or email us at training@humanerescuealliance.org.

Private Sessions for Behavior Concerns

Our Behavior and Training department provides additional support for adopters who are experiencing unmanageable or unpleasant behaviors, by offering one complimentary private training session. During this session we'll cover strategies, solutions, and next steps.

Concerns which can be addressed at these sessions include:

- ◆ House-soiling which does not resolve with phone or email support
- ◆ Aggression to people or other pets
- ◆ Barking, lunging, or growling at other animals or people, or in certain situations
- ◆ Fear
- ◆ Play-biting or nipping when over-excited

Canine training sessions take place at the HRA Training Center, located at 15 Oglethorpe Street, NW, Washington, DC. They are available Monday through Friday between 10:00 a.m. and 4:00 p.m., based on trainer availability. Feline behavior sessions take place via Skype. Please contact the Behavior and Training department for registration information at training@humanerescuealliance.org.