

Temporary Boarding for COVID-19 and Other Housing Issues

Greenville County Animal Care will offer assistance with temporary care and/or boarding to those who are affected by COVID-19 or are facing other housing issues and need help with pet care and housing for a temporary period. These situations will be handled on a case-by-case basis and any request for temporary care and/or boarding will need to be approved by the Division Manager or the Head of Shelter Operations. Any pet participating in this service will need to be spayed or neutered. If the pet is not already altered, the shelter will provide this service free of charge while the pet is in our care. First, we will attempt to provide temporary care in a foster home environment. If that is not possible, we will consider temporary boarding on-site OR at an approved boarding kennel (see list of approved kennels below). Approval will be based on certain criteria so the following information will need to be gathered when talking to the person requesting assistance.

- When will their pet/s need somewhere to go?
- How many pet/s do they own that will need somewhere to go?
- What type of pet/s are they? (Dog, cat, puppy, kitten, other)
- How long will the pet/s need to be housed in temporary care?
- Do they know friends or family members available to help board some/all of the pet/s?
- Is their pet/s up to date on vaccines (Rabies, Distemper/Parvo, and Bordetella)?
- Can the pet owner provide any financial contribution towards the cost of temporary care?

After collecting the information above, provide the owner with an estimated timeframe to get them an answer (usually within 24-48 hours of their call) and a good daytime contact phone number. Provide all of this information in writing (email is best) to the Division Manager and Head of Shelter Operations, along with the owner's name and contact information.

If approved, GCAC will provide any required vaccines necessary for foster care and/or boarding.

As a general rule of thumb, approvals will be made based on the following guidelines:

- Foster Homes - We will consider temporary foster home care for pets that can remain in their owner's care for at least 5 days and when the owner can provide photos, videos, and bios of the pet/s as requested. Pet/s must be people friendly and will most likely need to be dog friendly.
- On-Site Care – We will consider temporary on-site care for emergent situations where an owner can come back to get their pet within 7 days and when space in the shelter is available.
- Boarding Care – We will consider boarding care for non-emergent situations where an owner cannot come back to get their pet within 7 days. The maximum boarding stipend will be an amount equal to 30 days of boarding. After 30 days, we will need an alternate solution (foster care, on-site care, return to owner, or surrender for adoption).

Below are some of the outside boarding facilities that have agreed to help us with boarding pets that are affected.

Greenville: Astro Kennel – Five Forks
418 Scuffletown Rd, Simpsonville, SC
Contact: Jamie 864-608-2821
Cost: \$12 per day, Limits on number of pets and time based on availability at the time
Pets: Dogs only

Requirements: Dogs and Cats must be current on Rabies and Bordetella vaccines.

Greer:

Woodlands Pet Resort

2556 Old Tiger Bridge Rd, Greer, SC

Contact: Bert 864-895-0788

Cost: \$10 per day, Limits on number of pets and time based on availability at the time

Pets: Dogs, Cats

Requirements: Dogs and Cats must be current on Rabies and Bordetella vaccines.

Spartanburg

Southport Kennels

1011 Southport Rd, Spartanburg, SC 29306

Contact: Any Staff – 864-585-1050

Cost: \$11 per day, Limits on number of pets and time based on availability at the time

Pets: Dogs, Cats, Exotics (owner will need to provide proper enclosures and food. \$8 per day)

Requirements: Dogs and Cats must be current on Rabies and Bordetella vaccines. Dogs will be revaccinated for Bordetella every 6 months while in care